

**DEVELOPMENTAL DISABILITIES ADMINISTRATION
COORDINATION OF COMMUNITY SERVICES
PROVIDER INFORMATION**

TOTAL CARE CENTERS FOR SUPPORT SERVICES: A DIVISION OF TOTAL CARE SERVICES, INC.	
Ricardo Lyles, MSW	Phone: (301) 918-0070 Ext. 225
Email: rlyles@totalcare1.com	#800: (844) 249-4081
www.totalcare1.org	Address: 5000 Philadelphia Way, Ste. J Lanham, Maryland 20706
WHAT IS YOUR PHILOSOPHY IN PROVIDING SERVICES ?	
Our mission and philosophy is “Helping Others Meet Life’s Challenges”, and supporting individuals by assisting with full community integration, choice driven services, person centered approach to service delivery, advocacy and education and empowerment. Simply put, the agency works with the individual within the family.	
HOW LONG HAS YOUR AGENCY BEEN PROVIDING COORDINATION OF COMMUNITY SERVICES IN MARYLAND?	
Total Care Services Centers for Support Services’ key management team’s experience exceeds over 100 years of management, clinical, administrative and quality assurance skills. The program has passed all state and federal program audits and reviews.	
HOW IS YOUR AGENCY DIFFERENT FROM OTHERS?	
Our agency differs in that we incorporate key approaches and clinical aspects into our program. 1. Centers for Support Services in Central and Southern regions for easy access, 2. Resource Coordinators specialize in various areas of developmental disabilities.	
WHAT MARYLAND COUNTIES DO YOU SERVE?	
Southern Region: Calvert County, Charles County, Montgomery County, Prince George’s County, St. Mary’s County Central Region: Anne Arundel County, Baltimore City, Baltimore County, Harford County, Howard County	
WHAT AREAS OF DEVELOPMENTAL DISABILITIES DO YOU HAVE SPECIALISTS IN?	
Total Care Centers for Supports Services’ team of Resource Coordinators have specialty areas in: 1. Complex medical conditions, 2. Behavioral & Emotional, 3. Nutrition, 4. Employment & Educational, 5. Housing, 6. Prevention & Wellness, 7. Socialization & Recreation, 8. Benefits, 9. Personal Support, 10. Community Resources	
HOW DO YOU MATCH INDIVIDUALS WITH COORDINATORS?	
Individuals are matched based on the needs and strengths of individuals and specialty area of the Resource Coordinator.	
DO YOU PROVIDE REFERENCES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES AND FAMILIES TO CONTACT? IF SO, HOW DO I ACCESS?	
References can be found on our website. www.totalcare1.org .	